Program abuses cost states and the federal government hundreds of millions of dollars. To help prevent and detect fraud, abuse, and waste, Truven Health AnalyticsSM offers a suite of program integrity solutions.

We have the formula for program integrity success — the right tools, an experienced staff, a track record of excellent results, and a community of users across the country that share ideas and insights.

The Right Tools
Since 1981, Truven Health has been in the business of designing and developing healthcare information databases, applying methodologies for understanding the data, and developing the tools necessary to organize the data for better healthcare decision-making.

We work with our customers to mine data assets and apply customized solutions to help achieve actionable results. The right tools for program integrity include:

- **Applications**: Our decision support systems (DSS) have proven to be effective program integrity tools in all sectors of the healthcare marketplace.
- **SURS**: Our DSS is a certified surveillance solution in more than a dozen states, and we recently acquired the highly regarded J-SURS solution.
- **Opportunity Analyses**: We evaluate state program integrity initiatives to identify best practices, gaps, and opportunities for improvement.
- **Data Management**: We apply extra effort to ensure that data quality is properly assessed before conducting analysis. We integrate and organize data from multiple sources to support our customers’ program integrity needs.
Analytic Methods: To enhance the decision-making value of raw data, we use advanced methods for aggregating and comparing the data.

Algorithm Library: We maintain an extensive library of algorithms for the detection of fraud, waste, and abuse.

Program Integrity Team: Our program integrity team draws on Medicaid, Medicare, and commercial market experience to provide outstanding service.

Experience: We provide fraud detection and investigation support to numerous states for Medicaid and Medicare as well as the Medi-Medi program. In addition, we support the program integrity efforts of several health plans and employers.

Community: We facilitate the productive exchange of best practices across our customer community.

Great People
Our on-staff experts are innovative, reliable, and easy to work with — providing the knowledge you need to take action. Our team has extensive experience in advanced analytical methodologies for fraud and abuse detection and investigation in Medicaid, Medicare, and commercial environments, as well as expertise in provider and recipient profiling.

Using Truven Health decision support applications, our on-staff experts help customers extract and analyze data, select and apply algorithms, and support investigations, including the provision of expert testimony.

Results
Truven Health results speak for themselves. Our customers achieve significant process efficiencies as well as positive financial outcomes. In one state, the SARS derailed paper claims reports, which previously took two weeks to collate and summarize after they were run, are now processed and summarized in a few hours. One customer commented, “Truven Health has decreased my time spent reviewing a case almost in half.” Truven Health builds program integrity solutions tailored to the specific needs of each client, and those solutions lead to the kind of financial results outlined in the success stories below.

A Program Integrity Community
Feedback gathered from the best possible source — our customers — attests to the quality of Truven Health systems and services. We encourage your communication with our current customers to hear first-hand the value received from our solutions. We facilitate communication among our customers through phone conferences, client team collaborations, and our annual customer conference. Our references provide a realistic picture of our capabilities, including an evaluation of the overall quality of the solutions and the value derived from each solution. Our analytic and research expertise underlies the value of our history of many successful, collaborative partnerships.

“Since January, we have implemented a new state of the art Fraud and Abuse Detection system to monitor Medicaid billings. The amount saved through recovery and cost avoidance totals nearly $3 million.”
Missouri State Governor
The Truven Health difference
Applying its broad range of information systems, implementation and solution development experience, Truven Health has helped more than 25 government customers and hundreds of private sector customers detect fraud, waste, and abuse, and manage healthcare quality. During our 25 years of experience in healthcare data quality assessment, we have built more than 300 analytic databases from data files supplied by more than 400 different sources using Truven Health decision support software. As a result of Truven Health program integrity solutions, our customers have saved millions of dollars.

Applications
Truven Health offers the healthcare industry’s most powerful and versatile suite of fraud-fighting applications:
- Truven Health Advantage Suite®
- Truven Health DataProbe®
- Truven Health J-SURS

To learn more about our Program Integrity Solutions, call +1.734.913.3000.

Success Story: Georgia Pharmacy Fraud
Situation Pharmacy investigators used the Truven Health system to follow-up on a lead generated by a standard “Top 10” SIRS report. The preliminary investigation identified possible over-prescribing for narcotics.

Action Investigators using Truven Health reports helped to identify inappropriate prescribing and dispensing patterns as well as questionable medical necessity. In turn, drill-down reports identified pharmacist-physician collusion and led to an indictment. The reports were presented as state’s evidence in court.

Result Both the pharmacist and physician were indicted for Medicaid fraud; they are free on bond and awaiting trial. Potential monetary recoveries are estimated at $1.8 million from the pharmacist and $80K from the physician.

Success Story: South Carolina Ambulance Transport Fraud
Situation Truven Health helped the DHHS develop a report which red-flagged certain ambulance transport companies providing nonemergency services for possible up-coding, over-utilization, and mileage padding of claims in an effort to obtain higher reimbursement.

Action The DHHS Division of Program Integrity initiated reviews of five ambulance companies for abuse of nonemergency transportation in addition to the three companies already under review.

Result The Program Integrity reviews showed high levels of noncompliance with requirements to document the medical necessity for ambulance transport, identifying two more companies for review in the process. The total payments in question across all of the cases now exceeds $1 million.

“Numerous additional strategies are being implemented that will detect duplicate, inaccurate, or over billing. We are going to see even greater savings in hard earned tax dollars.”

Missouri State Governor
ABOUT TRUVEN HEALTH ANALYTICS

Truven Health Analytics delivers unbiased information, analytic tools, benchmarks, and services to the healthcare industry. Hospitals, government agencies, employers, health plans, clinicians, and life sciences companies have relied on us for more than 30 years. We combine our deep clinical, financial, and healthcare management expertise with innovative technology platforms and information assets to make healthcare better by collaborating with our customers to uncover and realize opportunities for improving quality, efficiency, and outcomes. With more than 2,000 employees, we have major offices in Ann Arbor, Michigan; Chicago; and Denver. Advantage Suite, Micromedex, ActionOI, MarketScan, and 100 Top Hospitals are registered trademarks or trademarks of Truven Health Analytics.

truvenhealth.com | 1.800.525.9083

©2012 Truven Health Analytics Inc. All rights reserved. All other product names used herein are trademarks of their respective owners. GOV 11561 0712

FOR MORE INFORMATION

For more information, call +1.734.913.3000 or visit truvenhealth.com