

Payment Integrity Case Management



Manage Fraud, Waste, and Abuse Cases With Uncompromised Effectiveness

Benefits

- Automated processes improve case management and resolution
- Minimal training allows users to quickly configure the system to individual needs
- Sophisticated full-text search functionality ensures quick access to information
- Flexible reporting and dashboards provide high-level access to every case in the system, along with drill-down capabilities

Features

- A common Web-based interface
- Flexible workflow and access controls
- Configurable to meet your unique requirements
- Built-in time tracking
- Multiple levels of security to meet HIPAA requirements

Costs are rising, payment systems are more complex, and your resources are strained. Yet there's more pressure than ever on government programs to detect and investigate healthcare fraud, waste, and abuse.

To make payment and program integrity an uncompromised priority, you need a case management tool that can help your organization meet today's growing challenges, including:

- Increasing staff productivity and reducing duplication of effort
- Ensuring compliance with increasing regulation and complex reporting requirements
- Managing financial risk due to rising incidence of fraud and abuse
- Improving cost avoidance and recovery of improper payments
- Enhancing information-sharing among stakeholders
- Reducing the strain on legacy solution capabilities
- Demonstrating a clear return on investment

The Leader in Payment Integrity Case Management

The Truven Health Analytics™ Case Management Solution is an automated, configurable system that can be embedded in your processes to ensure absolute consistency.

The solution is founded on our unparalleled experience across healthcare payers and providers, as well as our extensive knowledge of fraud, waste, abuse, and overpayment detection and analytics.

A Powerful Management Tool

Effectively managing workloads and minimizing duplication of effort across a wide variety of programs and processes requires a robust case management system that supports prioritization, tracking, reassigning, and reporting on all activities related to program integrity.

The Truven Health system helps you review claims; conduct investigations, audits, and interviews; educate providers; send demand letters; and, if necessary, support prosecutions.

It also includes the following capabilities:

- Reporting for budget development, cash flow analysis, and rate setting
- Manual and automatic case creation
- Automated assignment and escalation of cases
- Automated notifications and reminders
- Powerful search capabilities, including searching text in attachments
- Ability to attach spreadsheets, emails, PDFs, audio, photos, and videos
- Ability to record and sum recoveries and accounts receivable by case
- Ultimate flexibility for OLAP reporting and charting with drill-down, what-if, and statistical analysis
- Ability to personalize dashboards and customize letter templates
- Automatic delivery of scheduled reports
- Control of role-based access levels (down to the field level)



GET CONNECTED

To learn more email stategov@truvenhealth.com or visit our website at truvenhealth.com/your-healthcare-focus/government/case-management.



ABOUT TRUVEN HEALTH ANALYTICS

At Truven Health Analytics, we are dedicated to delivering the answers our clients need to improve healthcare quality and reduce costs. We are a healthcare analytics company with robust, widely respected data assets and advanced analytic expertise that have served the global healthcare industry for more than 30 years. These combine with our unique perspective from across the entire healthcare industry to give hospitals, clinicians, employers, health plans, government agencies, life sciences researchers, and policymakers the confidence they need to make the right decisions, right now, every time. With our healthcare-specific expertise and tools for managing complex and disparate data, we understand how to implement and integrate tailored analytics that drive improvement.

Truven Health Analytics owns some of the most trusted brands in healthcare, such as Micromedex, ActionOI, 100 Top Hospitals, MarketScan, and Advantage Suite. Truven Health has its principal offices in Ann Arbor, Mich.; Chicago; and Denver. For more information, please visit truvenhealth.com.

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