

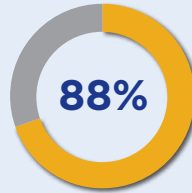
Carle Foundation Hospital

HOSPITAL STATS:

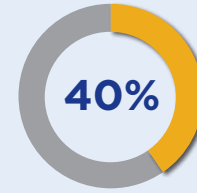
- ✓ 393-bed tertiary care hospital
- ✓ Employs >6K in Champaign-Urbana, IL
- ✓ Level 1 trauma care
- ✓ Level III Neonatal
- ✓ Primary stroke center
- ✓ Chest Pain Accredited
- ✓ Magnet Hospital

RESULTS:

\$915K in labor savings
in 1 year



departments
operating
below 50th
percentile



in better
performer
category

As a large healthcare employer in Illinois, the Carle Foundation Hospital needed a way to improve overall financial performance and reduce labor costs. They turned to ActionOI® from Truven Health Analytics™ for insights and assistance.

A Need for Change

The Carle Foundation Hospital developed an official Performance Improvement Department, which was charged with using ActionOI to review the data, and establishing benchmarks and goals for improvement for all departments.

The Carle Staffing Variance Report (SVR) was also created, providing a monthly spotlight on how each department was performing against financial and operational benchmarks. This information fueled the decisions of the weekly Vacancy Review Council (VRC). The council was responsible for the review of all new, replacement, and temporary position requests. A department's performance helped determine if a request was approved or denied.

A Culture of Improvement

With 15 years of sharp attention to performance benchmarks through ActionOI, the Performance Improvement Department grew from one to four full-time employees, and the team's data-driven approach to labor management expanded to support the hospital, all of the Strategic Business Units (SBUs), ambulatory clinics, and a Regional Health Center. Hospital leadership embraced the new culture, helping to establish departmental goals and developing a mechanism for accountability to ensure those goals are met.



What is ActionOI?

This industry-leading solution allows you to analyze your financial and operational performance in a real-world context, head-to-head with best-in-class performers — and facilities of similar size, payer mix, complexity, and patient population. The ActionOI comparative database provides data on more than 750 U.S. healthcare organizations.



Get Connected

Send us an email at info@truvenhealth.com, call **800.525.9083** option 4, or visit truvenhealth.com

