



Payment Integrity Enterprise

A comprehensive suite of solutions to help government health and human services agencies ensure proactive program integrity



Identity verification and enrollment

Investigative support

Pre- and post-pay analytics

Audit and recovery



Truven Health Analytics® was acquired by IBM in 2016 to help form a new business, Watson Health™. Watson Health aspires to improve lives and give hope by delivering innovation to address the world's most pressing health challenges through data and cognitive insights.

Data, insights and solutions to help you manage payment integrity operations more effectively
Every day, millions of healthcare dollars are lost to fraud, waste and billing errors¹.

To help you get the most from your efforts to fight fraud and program abuse, Truven Health Analytics®, part of the IBM Watson Health™ business, offers a comprehensive suite of payment integrity solutions. The suite is designed to provide analysts, investigators, managers, policymakers and other stakeholders with insights that help health and human services agencies address fraud, waste, abuse, overpayment and recovery challenges.

And through our continued innovation in program integrity, we're working to focus the power of Watson™ cognitive computing on many of your key concerns, such as auditing claims directly against your state and federal policy; fraud, waste and abuse (FWA) opportunity prioritization; and ROI maximization.

The bottom-line objective of our Payment Integrity Enterprise portfolio is to help ensure your organization is making the correct payment for the correct member for the correct service to the correct provider.

Why choose us?

- We've helped hundreds of government and private-sector clients detect FWA, while managing healthcare quality
- 40+ years of cross-industry and healthcare data management experience
- We've built more than 300 analytic databases from data files supplied by more than 400 different sources using market-leading decision support software
- We have helped our Medicaid, state and federal agency, and private-sector clients save substantial using our solutions and services
- We've worked with virtually every healthcare-related federal agency and over half of the state Medicaid agencies
- IDC MarketScape ranks Truven Health and IBM as the leaders in payer fraud, waste and abuse solutions²

A powerful and versatile collection of solutions

We provide one of the industry's most comprehensive sets of analytics, tools and services to help you reduce fraud and abuse during each stage of the process— from identification prevention to recovery.



Identity verification and enrollment

Identity Intelligence to help you evaluate risk and augment decision making

- Beneficiary verification and enrollment
- Provider verification and enrollment
- Risk scoring and surveillance



Investigative support

Assistance for conducting efficient and robust case investigations, including case development and stakeholder communication

- Investigative research
- Investigative case management
- Analytic and investigative support services
- Site visits
- Education
- Demand letters
- Self-audits
- Watch lists
- Lock-ins
- Recovery processing
- Contract negotiations



Pre- and post-pay analytics

An expanding collection of results-driven fraud detection methods and robust predictive analytics to help you identify emerging and hard-to-find schemes

- FWA algorithms, rules and predictive models
- Use of non-traditional data sources and types to supplement risk analysis
- Cross-claim analyses
- Advanced data matching and harmonization
- Powerful data mining and business intelligence reporting
- Embedded clinical intelligence
- Advanced data visualization and insights
- Data management and analytic services



Audit and recovery

Helping you monitor that the right benefits are being delivered to the right people and identifying fraudulent activity as early as possible

- Contract audit and benchmark reporting
- Policy and business process reviews
- Managed care organization program integrity best practices
- Medical record review services

Client successes: Millions avoided, identified and recovered

Below are just a few examples of the overpayments we've helped our clients uncover. How vulnerable is your program to these types of fraud?

Fraud type	Reported results
Managed Care Overpayments	Over \$19 million recovered in one fiscal year
Pharmacy	Recovered \$1.8 million in pharmacy claims
Medically unnecessary overpayments and over-utilization	Recovered over \$9 million
Provider overpayments	Identified \$1 million in over payments
Inappropriately billed admissions	Recovered \$1.6 million in overpayments
Improper billing	Recovered \$1.7 million in improper provider billing

Get connected

The Payment Integrity Enterprise suite of solutions is just one part of the complete Watson Health offering portfolio for government health and human services. We also help agencies address social and care program engagement and management, risk identification, data warehousing and integration and more.

To learn more, send an email to govsta@us.ibm.com

About Truven Health Analytics, part of the IBM Watson Health business

Truven Health Analytics®, part of the IBM Watson Health™ business, provides market-leading performance improvement solutions built on data integrity, advanced analytics and domain expertise. For more than 40 years, our insights and solutions have been providing hospitals and clinicians, employers and health plans, state and federal government agencies, life sciences companies and policymakers the facts they need to make confident decisions that directly affect the health and well-being of people and organizations in the US and around the world. The company was acquired by IBM in 2016 to help form a new business, Watson Health. Watson Health aspires to improve lives and give hope by delivering innovation to address the world's most pressing health challenges through data and cognitive insights.

Truven Health Analytics owns some of the most trusted brands in healthcare, such as MarketScan®, 100 Top Hospitals®, Advantage Suite®, Micromedex®, Simplifier® and ActionOI®. Truven Health has its principal offices in Ann Arbor, MI, Chicago, IL and Denver, CO.

For more information, please visit truvenhealth.com

Sources

1 "A breathtaking campaign of thievery," by Kevin Williamson, Sept. 11, 2016, National Review, accessed at www.nationalreview.com/article/439919/medicaid-frauds-staggering-cost-140-billion

2 IDC MarketScape: U.S. Healthcare Payer Fraud, Waste, and Abuse Solutions 2014 Vendor Analysis, http://truvenhealth.com/Portals/0/assets/press_releases/IDC%20MarketScape%2005212014.pdf

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